# Hazgreen Limited - Quality Policy

Hazgreen aims to provide defect free service to its customers on time and with efficiency therefore making the company a natural first choice for potential as well as existing customers.

Hazgreen operates a Quality Management System that has gained ISO 9001: 2015 certification, including aspects specific to the provision of haulage and waste management services.

**Hazgreen's management is committed to:**

1. Develop and improve the Quality Management System
2. Continually improve the effectiveness of the Quality Management System
3. The enhancement of customer satisfaction

**Hazgreen's management has a continuing commitment to:**

1. Ensure that customer needs and expectations are determined and fulfilled with the aim of achieving customer satisfaction.
2. Communicate throughout the company the importance of meeting customer needs and all relevant statutory and regulatory requirements.
3. Establish the Quality Policy and its objectives.
4. Ensure that the Management Reviews set and review the quality objectives and reports on the Internal Audit results as a means of monitoring and measuring the processes and the effectiveness of the Quality Management System.
5. Ensure the availability of resources.
6. Ensure that all personnel understand the requirements of this Quality Policy and abide with the contents of the Quality Manual.
7. Ensure that the company's quality performance is constantly monitored and that improvements are implemented when appropriate.

The structure of the Quality Management System is defined in Hazgreen's Quality Manual and the quality manager is responsible for monitoring and developing our quality management system.

We will endeavour to continually improve the service to our customers through feedback, review and internal audit.

This Quality Policy is regularly reviewed to ensure its continuing suitability.

Signed                    Marc Todd                              Date:  1st November 2023

**Managing Director**

Created: 1st November 2023

Review Date:  31st March 2025